

**BEFORE THE FORUM**  
**FOR REDRESSAL OF CONSUMER GRIEVANCES**  
**IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI**

**On this 11<sup>th</sup> day of November' 2021**  
**Complaint ID No.1443102021/2021-22/Nellore Circle**

*Present*

**Sri. Dr. A. Jagadeesh Chandra Rao**  
**Sri. Y. Sanjay Kumar**  
**Sri. K. Ramamohan Rao**  
**Sri. Dr. R. Surendra Kumar**

**Chairperson**  
**Member (Technical)**  
**Member (Finance)**  
**Independent Member**

*Between*

Gowtham Sharma,  
114/900,  
Ram Nagar Main Road,  
Musunur,  
Kavali (M),  
Nellore Dt.

Complainant

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**ORDER**

1. The case of the complainant is that he is a tenant in the house of C.P. Prakash Rao and the premises are having service No. 3211219002466. His wife died due to cancer and her death benefits were not yet received. He is a private employee without any pension and regular income and his son is bed ridden . He is receiving huge bills but due to lack of funds he is unable to pay the CC charges and if service is disconnected it will cause tremendous physical strain to the bed ridden patient. Hence requested not to disconnect the service till December'2021.
2. Complainant was heard on 22.10.2021 through video conferencing.
3. The point for determination is whether the request of the complainant for granting time for payment of CC charges is maintainable before this forum?

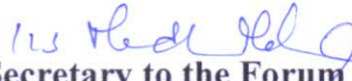
**DESPATCHED**  
**DATE 12/11**

The averments of the complainant shows that he has no grievance against respondents but seeking time to pay CC charges and requesting not to disconnect service connection for non-payment of CC charges till December'2021 and promised to pay the dues by that time. This forum is not competent to entertain this type of applications. This forum is not competent to pass orders not to disconnect service connection for non-payment of CC charges. The complaint is not maintainable before this Forum. The point answered accordingly.

4. Hence complaint is rejected.

Sd/-                      Sd/-                      Sd/-                      Sd/-  
**Member (Technical)**    **Member (Finance)**    **Independent Member**    **Chairperson**

**Forwarded By Order**

  
**Secretary to the Forum**

**This order is passed on this, the day of 11<sup>th</sup> November'2021**

If aggrieved by this order, the Complainant may represent to the Vidyut Ombudsman, Andhra Pradesh, 3<sup>rd</sup> Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008, within 30 days from the date of receipt of this order.

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer (Chief General Manager (O&M)/ Operation)/ CGRF/  
APSPDCL/ Tiruati.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh , 3<sup>rd</sup> Floor, Sri  
Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office,  
Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008.

Copy Submitted to the Secretary, APERC,11-4-660, 4<sup>th</sup> Floor, Singareni Bhavan,  
Red Hills, Lakdikapool, Hyderabad- 500 004.